



Over-The-Counter COVID-19 Tests

Purchasing & Reimbursement

Over-The-Counter COVID-19 Tests Purchasing & Reimbursement Information for Coworkers Covered Under Mueller Health Insurance

Under President Biden's Action Plan, health insurance plans must cover over-the-counter (OTC) COVID-19 tests beginning January 15, 2022.

You can use your pharmacy card at a “contracted network pharmacy” and have the cost of an OTC COVID-19 test covered at the point of sale, or if you have to pay out of pocket, submit a reimbursement form to Southern Scripts.

Insider Tip! When purchasing your OTC COVID-19 test, take it to the pharmacy counter (e.g., Walgreens), and your purchase will be processed under insurance. If you check out at the front counter, you will pay out of pocket and need to submit a reimbursement form.

Health plans are required to cover the cost of up to eight OTC COVID-19 tests per covered individual per 30 days.

Covered tests must be used for diagnostic purposes or treatment, not for employment screenings, school screenings, recreational purposes, or resale.

How to get reimbursed for OTC COVID-19 tests: Visit <https://portal.southernscripts.net/member/claim?direct=true> OR contact the 24/7/365 Customer Service team for assistance at (800) 710-9341 OR email questions to support@southernscripts.net.

This communication is designed to convey basic high-level information about health insurance coverage for over-the-counter (OTC) COVID-19 tests. You can read the Southern Scripts detailed OTC COVID-19 test information attached below or on employee.paulmueller.com under the tab “COVID-19 Updates.”



Over-The-Counter (OTC) COVID-19 Tests

Member information as of January 19, 2022

Under President Biden's action plan, over-the-counter (OTC) COVID-19 Tests are required to be covered by health plans starting January 15th. Please see information below regarding your coverage options for OTC COVID-19 Tests.

- Southern Scripts has established a Direct Coverage Program for January 15th. You will have the ability to present your pharmacy identification card to a contracted network pharmacy. Network pharmacies may then submit a claim for OTC COVID-19 tests through their point-of-sale system, which will result in a paid claim at no cost to you.
- Please note that this does not a) ensure a network pharmacy has tests available; and/or b) ensure the pharmacy has implemented operations to support claims submission; therefore, Southern Scripts will also support reimbursement of OTC COVID-19 Tests purchased outside of the Direct Coverage Program through our standard manual claims process: To complete the online form:

1. Visit <https://portal.southernscripts.net/member/claim?direct=true>
2. Complete the form
3. Upload the receipt for the OTC COVID-19 Test
4. Submit

OR download the PDF form (<https://mypbm.net/ClaimReimbursementForm>) and fax the completed form to (318) 214-4190. Additional support is available via (800) 710-9341 or email support@southernscripts.net. Manual claims reimbursement may be capped at \$12 per test and a max of 8 tests per 30 days.

More information will be forthcoming. For detailed information about OTC COVID-19 Test coverage, we suggest reviewing the FAQs located here: <https://southernscripts.net/filebox/aca-part-51-faq.pdf>

While the current information and guidance is helpful, please understand that open questions remain, and we anticipate further information will be forthcoming. Please note that processing through your prescription benefit will be dependent on the filling pharmacy as their operations and policy may or may not allow.

Member Services is available 24/7/365 via (800) 710-9341 or support@southernscripts.net.

Additional Support

The Centers for Medicare & Medicaid Services (CMS) has provided information on how to get your at-home OTC COVID-19 Test for free: <https://www.cms.gov/how-to-get-your-at-home-OTC-COVID-19-test-for-free>