Over-The-Counter (OTC) COVID-19 Tests

Member information as of January 19, 2022

Under President Biden's action plan, over-the-counter (OTC) COVID-19 Tests are required to be covered by health plans starting January 15th. Please see information below regarding your coverage options for OTC COVID-19 Tests.

- Southern Scripts has established a Direct Coverage Program for January 15th. You will have the ability to present your pharmacy identification card to a contracted network pharmacy. Network pharmacies may then submit a claim for OTC COVID-19 tests through their point-of-sale system, which will result in a paid claim at no cost to you.

- Please note that this does not a) ensure a network pharmacy has tests available; and/or b) ensure the pharmacy has implemented operations to support claims submission; therefore, Southern Scripts will also support reimbursement of OTC COVID-19 Tests purchased outside of the Direct Coverage Program through our standard manual claims process: To complete the online form:

  1. Visit https://portal.southernscripts.net/member/claim?direct=true
  2. Complete the form
  3. Upload the receipt for the OTC COVID-19 Test
  4. Submit

  OR download the PDF form (https://mypbm.net/ClaimReimbursementForm) and fax the completed form to (318) 214-4190. Additional support is available via (800) 710-9341 or email support@southernscripts.net. Manual claims reimbursement may be capped at $12 per test and a max of 8 tests per 30 days.

More information will be forthcoming. For detailed information about OTC COVID-19 Test coverage, we suggest reviewing the FAQs located here: https://southernscripts.net/filebox/aca-part-51-faq.pdf

While the current information and guidance is helpful, please understand that open questions remain, and we anticipate further information will be forthcoming. Please note that processing through your prescription benefit will be dependent on the filling pharmacy as their operations and policy **may or may not** allow.

Member Services is available 24/7/365 via (800) 710-9341 or support@southernscripts.net.

Additional Support

The Centers for Medicare & Medicaid Services (CMS) has provided information on how to get your at-home OTC COVID-19 Test for free: https://www.cms.gov/how-to-get-your-at-home-OTC-COVID-19-test-for-free