

## How to create an account for MO Unemployment

Go to: <https://uinteract.labor.mo.gov>

The screenshot shows the UInteract login page. At the top, there's a header with the UInteract logo and the text 'MISSOURI'S ONLINE UNEMPLOYMENT SYSTEM'. Below the header is a red notice bar. The main content area has a login form on the left and a welcome message on the right. The login form includes fields for 'User ID' and 'Password', a 'reCAPTCHA' checkbox, and a 'LOGIN' button. Below the login button are links for 'Forgot User ID?', 'Forgot Password?', and 'Don't have an account? Create one.' A yellow box with the text 'Click here' and a blue arrow points to the 'Create one' link. To the right of the login form is a 'WELCOME' message with a 'CLICK HERE TO CREATE ONE.' link. Below the login form are sections for 'Respond To Our Request' and 'Video Gallery'. At the bottom right is a green button that says 'HAVE UNEMPLOYMENT QUESTIONS? Ask our virtual assistant.'

The screenshot shows the 'New User - Registration' form. At the top, there's a header with the UInteract logo and the text 'MISSOURI'S ONLINE UNEMPLOYMENT SYSTEM'. Below the header is a red notice bar. The main content area has a registration form. A yellow box with the text 'Click here' and a blue arrow points to the first registration option: 'I want to file an unemployment claim'. The registration form includes fields for 'User ID' and 'Password', a 'reCAPTCHA' checkbox, and a 'NEXT' button. Below the registration form are links for 'Forgot User ID?', 'Forgot Password?', and 'Don't have an account? Create one.' To the right of the registration form is a 'WELCOME' message with a 'CLICK HERE TO CREATE ONE.' link. Below the registration form are sections for 'Respond To Our Request' and 'Video Gallery'. At the bottom right is a green button that says 'HAVE UNEMPLOYMENT QUESTIONS? Ask our virtual assistant.'

## How to create an account for MO Unemployment

Welcome

USR-003

### New User Sign Up

\* Required Information

1. \* SSN
2. \* Confirm SSN
3. \* First Name: Erin
4. Middle Initial: L
5. \* Last Name: Malone
6. Suffix: -Select-
7. \* Date of Birth

☐ I'm not a robot

reCAPTCHA  
Privacy - Terms

[Help](#) [Cancel](#) [Next>](#)

The Missouri Division of Employment Security is an equal opportunity employer/program.  
Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY: 800-735-2966 Relay Missouri: 711

Welcome

USR-011

### Create User ID and Password

\* Required Information

1. \* Create User ID  
(Must be 11-30 characters. The First Character must be a letter)
2. \* Password  
(Case sensitive)
3. \* Confirm Password  
(Case sensitive)
4. \* Security Question 1
5. \* Answer
6. \* Security Question 2
7. \* Answer
8. \* Security Question 3
9. \* Answer

The following questions will be used to reset your password if it is forgotten.

[Help](#)

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#### Create User ID and Password USR-011

This screen allows the User to Create a Password.

#### Create New Password

- Your Password is case sensitive and must start with a letter
- Your password should be a combination of 8 to 30 characters, no spaces
- Password cannot contain all or part of your User Id where Part is determined to be 3 consecutive characters of the USERID. For example, if the USERID is KR2139, the password cannot have KR2, R21, 213, or 139 located within the password consecutively. So a password of LtKr259 is not allowed because KR2 is located consecutively within the password, but LtKur259 is allowed as KR2 is not located consecutively within the password.


#### The password should satisfy at least 3 of the below mentioned criteria

- The Password must have at least one upper case alphabetic character (A through Z)
- The Password must have at least one lower case alphabetic character (a through z)
- The Password must have at least one numeric character (0 through 9)
- The Password must have at least one special character (Example: ! @ # \$ % & \* , \_ , ? )

Please keep track of your username, password and security answers. HR cannot reset them for you.


## How to create an account for MO Unemployment



Uinteract Login x +  
https://uinteract.labor.mo.gov/benefits/home.do#

**UINTERACT**  
MISSOURI DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS


MISSOURI'S ONLINE UNEMPLOYMENT SYSTEM


**NOTICE:**  
> The federal CARES Act legislation provides that eligible claimants shall receive an additional \$600 per week payment. This payment to eligible claimants will start week beginning March 29, 2020, and will continue until week ending July 25, 2020. Unemployment benefits, including this additional \$600 per week payment, are subject to federal and state income taxes.  
> Uinteract will be down for maintenance from 10 PM on April 17 until 6 AM on April 18. We are sorry for any inconvenience.




  
User ID  
Password  
☐ I'm not a robot   
**LOGIN**  
[Forgot User ID?](#) [Forgot Password?](#)  
[Don't have an account? Create one.](#)

**WELCOME**  
WANT TO FILE AN UNEMPLOYMENT CLAIM  
OR REQUEST AN UNEMPLOYMENT PAYMENT?  
DON'T HAVE AN ACCOUNT OR USER ID?  
**CLICK HERE TO CREATE ONE.**

  
**Respond To Our Request**  
Quick Access  
[Add Federal Employer Identification Number \(FEIN\)](#)  
[Update Employer Information Request](#)

  
**Video Gallery**  
[Need Help Filing a Claim?](#)  
[Filing For Unemployment Basics](#)  
[More Unemployment Videos...](#)

  
**HAVE UNEMPLOYMENT QUESTIONS?**  
Ask our virtual assistant.

Log in using your new Username and Password to update your Direct Deposit information.

**UINTERACT**  
MISSOURI DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

MISSOURI'S ONLINE UNEMPLOYMENT SYSTEM

Welcome ERIN MALONE

[Skip menu](#) | [Home](#) | [Log out](#)

[Unemployment Claim](#) | [Weekly Request for Payment](#) | [Update Address](#) | **[Benefit Maintenance](#)** | [Overpayments](#) | [Make Payment](#)  
[Payment Plan](#) | [Inquiry](#) | [Correspondences](#) | [Password](#) | [File Appeal](#) | [View & Print 1099](#) | [Pages of Interest](#)  
[User Feedback Survey](#)


WEL-10000

- ▶ Unemployment Claim
- ▶ Update Address
- ▶ Overpayments
- ▶ Payment Plan
- ▶ Correspondences
- ▶ File Appeal
- ▶ View & Print 1099
- ▶ User Feedback Survey

- ▶ Weekly Request for Payment
- ▶ Benefit Maintenance
- ▶ Make Payment
- ▶ Inquiry
- ▶ Password
- ▶ Reemployment Services
- ▶ Pages of Interest

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MISSOURI DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

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CFM-004


### Update Payment Information

\* Required Information

1. Claimant SSN
2. Date of Birth
3. First Name
4. Middle Initial
5. Last Name
6. \* Would you like to have Federal Income Taxes withheld from your unemployment benefits?  
☐ Yes ☐ No
7. \* Select your preferred method of receiving benefit payments  
☐ Direct Deposit ☐ Missouri Access Mastercard Debit Card

If you selected Direct Deposit, enter the following information:

- a. Account Type
- b. Bank Account Number
- c. Confirm Bank Account Number
- d. Bank Routing Number
- e. Confirm Bank Routing Number
- f. Customer Name on Account

**UINTERACT**  
MISSOURI DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

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### Authorization for Federal Income Tax Withholding

Unemployment benefits are subjected to federal and state income tax provided you are required to return. You may elect to have federal income tax withheld from your weekly employment benefits in 10 percent.

Your electronic signature is required by the federal Internal Revenue Code to request or change federal tax withholding from benefits payments. Your request of change will be effective the week in which authorization is received by the Division of Employment Security's Benefits Section. Please select your choice below, sign and date where indicated

☐ I hereby authorize the Missouri Division of Employment Security to deduct and withhold federal income tax from my weekly unemployment benefits payments in the amount of 10 percent, as specified by the federal Internal Revenue Code.

1. \* Enter last four digits of your social security number as your electronic signature to acknowledge that you have read and accepted the above statements.
2. \* Enter Date  /  /

Help <Back Next>

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This screen appears only if you check "yes" to Federal Income Tax withholding.



## How to create an account for MO Unemployment

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Claimant SSN [REDACTED] First Name ERIN  
Middle Initial L Last Name MALONE

Federal Taxes Withheld [REDACTED]  
Payment Mode [REDACTED]  
Account Type [REDACTED]  
Bank Routing Number [REDACTED]  
Bank Account Number [REDACTED]  
Name on Account [REDACTED]  
Bank Name [REDACTED]

At the bottom right of the form area, there are buttons for "<Back" and "Submit".

Footer text: The Missouri Division of Employment Security is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY: 800-735-2966 Relay Missouri: 711

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The Payment Information has been updated successfully.

At the bottom right of the form area, there is a button for "Home".

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That's all you need to do!

You DO NOT need to submit an Unemployment Claim. The company will submit Shared Work hours to the state.